

Digital Cookie®

GSOH Caregiver Digital Cookie Access

Caregivers of Girl Scouts in troops participating in the Girl Scouts of Ohio's Heartland 2026 Cookie Program will receive Digital Cookie registration emails beginning January 11.

- Ask your troop leadership team if the troop is ready to participate in the 2026 Cookie Program.
 - Girl Scouts in troops still completing training, setting up bank accounts, etc., will not receive Digital Cookie access until these steps are complete.
 - Digital Cookie emails will be sent on a rolling basis daily as troops complete these steps and begin participating in the 2026 Cookie Program.
- Make sure your myGS account is updated with the email address you want to use to access Digital Cookie.
 - Check for typos, work email addresses, old email addresses, or that the correct parent/caregiver is listed.
 - Email customercare@gsoh.org to make sure these changes are made correctly and to have your Digital Cookie email resent.

Registration Steps

1. Receive Email
 - Sender: “Girl Scout Cookies” email@email.girlscouts.org
 - Subject: It’s time to register your Girl Scout for Digital Cookie!
2. Check promotions, junk, and spam folders for email and submit a help request [here](#) if you still do not see it.
3. Click “Register Now” In Email
4. Create Password and Login
 - Everyone will register through their Digital Cookie registration email every year, regardless of whether they used Digital Cookie during a previous Cookie Program.
 - Digital Cookie cannot be accessed for the first time for the year without a registration email.
 - Everyone will complete their initial registration through the website. It cannot be done through the Digital Cookie app.

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Training Material Index for GSOH Caregivers/Girl Scouts

Registration

Site Registration	Tip Sheet	Video (initial login)
Site Registration Girl Scout 13 and Over	Tip Sheet	
Forgot Password/Password Reset	Tip Sheet	
No Registration Email	Tip Sheet	
Unlock Account	Tip Sheet	
My Account Tab	Tip Sheet	
Dashboard	Tip Sheet	

Site Set Up

Site Setup	Tip Sheet	Video
Site Setup-Girl Scout 13 and Over	Tip Sheet	
Photo/Video Upload	Tip Sheet	Video
Marketing to Customers	Tip Sheet	Video

Order Management

My Cookies: Initial Order	Tip Sheet	Video
Order Received: In-Person Delivery	Tip Sheet	Video
Order Received: Shipped/Donated	Tip Sheet	
My Cookies: Delivery Settings	Tip Sheet	Video
My Cookies: Inventory by Variety	Tip Sheet	Video
My Cookies: Inventory by Category	Tip Sheet	Video
My Cookies: Financials	Tip Sheet	Video

Site Features

Entrepreneur Pin and Badges	Tip Sheet
Cheers	Tip Sheet

Mobile App

Mobile App Caregiver/Girl Scout View	Tip Sheet	Video
Mobile App Booths	Tip Sheet	Video

Customer Support

Digital Cookie Support	<ul style="list-style-type: none"> • https://gsoh.formstack.com/forms/digital_cookie
Direct Shipped & In-Person Delivery Order Inquiries	<ul style="list-style-type: none"> • Order Status Page • Customer FAQs • Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	<ul style="list-style-type: none"> • Parent/Girl Scout FAQs • Contact Customer Support with a System Issue