

# Resident Camp Registration FAQ

#### Q: My camper's program is full; what should I do?

Email us at <u>customercare@gsoh.org</u> and we will send you instructions on how to join the waitlist.

#### Q: Is financial assistance available?

Yes! Financial assistance and camperships are available for all resident camp programs, except Family Camp.

### Q: Is there a confirmation packet or packing list?

Everything you need to know is included in the Summer Camp Success Guide. This guide can be found at **gsoh.org/camp** with packing lists, check in and check out information, and lots more. You'll also receive an email from the camp director within a few weeks of registering for your session with more personalized information!

#### Q: Can campers stay with a sister or friend?

Yes! If girls are in the same age level and registering for the same program, they can request one other girl as a buddy, which means they are guaranteed to live in the same tent or cabin. Please request a buddy by name, not troop number; girls should request each other as groups of more than two cannot always be honored. Buddy requests will be made through the CampDoc system after registering and must be made at least 1 week prior to your camper's arrival.

## Q: My camper has special needs. Will she be successful at camp?

Many girls find that camp is a place where they are not judged for their differences but embraced for who they are. While girls need to have a certain level of independence to come to camp, we will do our best to make accommodations and give everyone a good camp experience. Prior to signing up for camp, please talk through your specific needs with the Camp Molly Lauman camp director to ensure we can accommodate.

#### Q: When is final payment due?

Payment for camp sessions beginning in June and July are due on June 1 (Adventure Trek payments are due on May 1.). If all required forms (via CampDoc) and payments are not received by the deadline, your camper's registration is subject to cancellation. Cancellations will be made to allow placement of waitlisted members. To avoid cancellation, please ensure that your payment is submitted on time and your CampDoc profile is complete.

#### Q: What if I have to cancel?

Resident Camp cancellations more than two weeks prior to the start of camp will receive a full refund minus the \$50 non-refundable deposit. There is also a 20% restocking fee on camp care kit accessories. Cancellations after this deadline must include a doctor's note or other suitable documentation. Acceptable situations include camper illness, family emergency, change in caregiver job status, job transfer, etc. If eligible, a written request with suitable documentation must be submitted to Council Headquarters within two weeks of the start of your program.

